LOCATIONS
The opening reception and all symposium sessions take place at the San Francisco Airport Commission Aviation Library and Louis A. Turpen Aviation Museum located in the International Terminal–Level 3 at San Francisco International Airport.
www.sfoArts.org/maps/directions.html

ADMISSION
Receipt $10.00 • Single session $5.00 • Full day (five sessions) $15.00
Both days (ten sessions) $25.00 • Reception and both days $30.00
Student discount available • Free airport garage parking with validation
This event is open to the public • Program subject to change without notice

RESERVATIONS
Telephone (650) 821-9911, e-mail gabriel.p@sfoArts.org, or visit www.sfoArts.org/symposium.html for reservations.
Non-reserved admission may be purchased at the door based on availability. In the event of a sold-out session, admission will be on a first-come, first-served basis. Seating is limited, reserve early.

The Flight Attendant Symposium is made possible through the generous support of the following sponsors:

San Francisco Aeronautical Society

Illustrations: Braniff International Airways brochure (detail) 1969, San Francisco Airport Museums, gift of David Abercrombie in memory of Stanley A. Abercrombie 2001.005.252
San Francisco Airport Museums
Flight Attendant Symposium
San Francisco International Airport
November 30–December 2, 2004

The San Francisco Airport Museums is conducting a symposium on the flight attendant profession in conjunction with the exhibitions, Air Hostess: A History of Female Flight Attendants and Up In Smoke: Tobacco and Flight Attendant Health. The Flight Attendant Symposium provides an educational forum for additional, in-depth focus on the subject by bringing together experts in the field and related disciplines with members of the profession and the general public. It is the goal of the San Francisco Airport Museums to increase awareness of the historic and vital role of the flight attendant in the development and ongoing successes of the air travel industry.

Lectures and panel discussions presented by distinguished professionals include such topics as historical perspectives celebrating the development of the profession; the evolution of the profession's labor organization; occupational health and medical issues; legacy preservation; and current challenges facing today's members of the profession.

PROGRAM SCHEDULE

Tuesday, November 30

Opening Reception
6:00–8:00 PM

Welcoming remarks by John L. Martin, Airport Director, San Francisco International Airport
Join symposium speakers, panelists, colleagues and new friends for refreshments and hors d'oeuvres while enjoying a private viewing of the exhibitions at the San Francisco Airport Commission Aviation Library and Louis A. Turpen Aviation Museum.

Wednesday, December 1

SESSION 1
8:30–9:30 AM
The Social History of the Flight Attendant Profession: Romance and Reality
Frank Norick, PhD, Consulting Curator of Aviation, San Francisco Airport Museums

SESSION 2
9:45–10:45 AM
The Evolution of the Female Flight Attendants Uniform: Style vs. Function
Suzanne de Monchaux, Qantas Long Haul Flight Attendant; Former Representative, Qantas Cabin Crew Occupational Health and Safety Committee

SESSION 3
11:00 AM–12:00 PM
Rising to the Challenge: Flight Attendant Retiree Groups in Service to the Community

Break

SESSION 4
1:00–2:00 PM
Bringing the Flight Attendant Legacy to Life
Sara Dormacker, Senior Staff Representative, United Airlines; President, United Airlines Historical Foundation

SESSION 5
2:15–3:15 PM
Title VII and Equal Pay in the Flight Attendant Profession
Mary Patricia Laffey Inman, Flight Attendant (Ret.); Former Master Executive Council Chairman representing the Air Line Stewards and Stewardesses Association—Transport Workers Union at Northwest Airlines; Former Trustee, International Brotherhood of Teamsters

SESSION 6 (FREE)
3:30–4:30 PM
The Curators Tour of the Terminal
Curators from the San Francisco Airport Museums will lead an informative walking tour of SFO’s landmark International Terminal and exhibition galleries. Meet in front of the museum.

Thursday, December 2

SESSION 7
8:30–10:00 AM
Canaries in the Coal Mine: The Airline Flight Attendant's Fight to End Smoking Aloft
Overview lecture by Alan Blum, MD, Director, Center for the Study of Tobacco and Society, University of Alabama
Panel Discussion—Moderator: Alan Blum, MD
Patricia L. Young, Flight Attendant; Trustee, Flight Attendant Medical Research Institute (FAMRI)
Lani Bissard, Flight Attendant; Trustee, FAMRI
Bland Lane, Flight Attendant (Ret.); Trustee, FAMRI
Suzette Janoff, Flight Attendant (Ret.)

SESSION 8
10:30 AM–12:00 PM
Legal Challenges and Successes in Ending Smoking on Domestic and International Passenger Airlines
Panel Discussion—Moderator: Dleep G. Bai, MD, Chief, Cancer Control Branch, California Department of Health Services
Stanley M. Rosenblatt, Attorney; Chairman, FAMRI
Cynthia Hallett, MPH, Executive Director, Americans for Nonsmokers' Rights
Stanton A. Glantz, PhD, Professor of Medicine, Director, Center for Tobacco Control Research and Education, UCSF
Kirsten J. Nielsen, MLIS, Project Manager, Tobacco Control Digital Library, UCSF

Break

SESSION 9
1:00–2:00 PM
Creating and Sustaining the Flight Attendants Union
Edith Lauterbach, Flight Attendant (Ret.); Co-founder, Air Line Stewards Association

SESSION 10
2:15–3:15 PM
Saving and Sharing the History of the Flight Attendant Union
Georgia Panter Nielsen, Flight Attendant (Ret.); Historian, Association of Flight Attendants (AFA-CWA)

SESSION 11
3:30–4:30 PM
Current and Future Issues and Challenges Facing the Association of Flight Attendants (AFA-CWA)
Patricia Friend, International President, Association of Flight Attendants (AFA-CWA)

Closing Remarks