

## San Francisco Airport Museums

# Flight Attendant Symposium



San Francisco International Airport  
November 30–December 2, 2004

San Francisco Airport Museums  
San Francisco International Airport  
P. O. Box 8097  
San Francisco, CA 94128

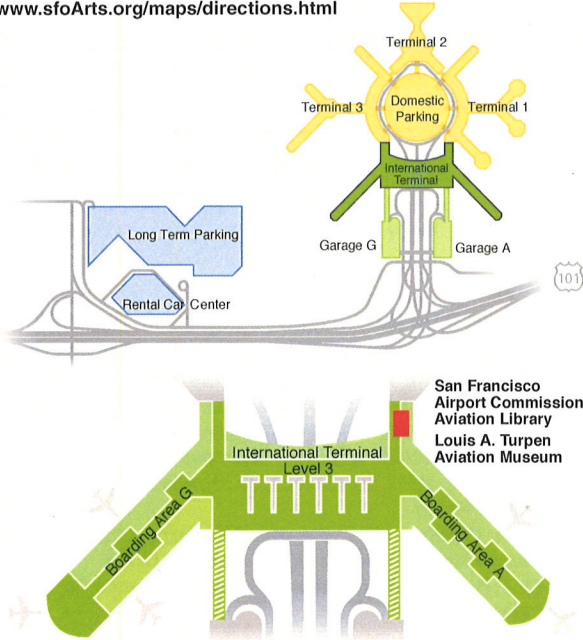


Flight Attendant Symposium  
November 30–December 2, 2004

### LOCATIONS

The opening reception and all symposium sessions take place at the San Francisco Airport Commission Aviation Library and Louis A. Turpen Aviation Museum located in the International Terminal–Level 3 at San Francisco International Airport.

[www.sfoArts.org/maps/directions.html](http://www.sfoArts.org/maps/directions.html)



### ADMISSION

Reception \$10.00 • Single session \$5.00 • Full day (five sessions) \$15.00  
Both days (ten sessions) \$25.00 • Reception and both days \$30.00  
Student discount available • Free airport garage parking with validation  
This event is open to the public • Program subject to change without notice

### RESERVATIONS

Telephone (650) 821-9911, e-mail [gabriel.p@sfoArts.org](mailto:gabriel.p@sfoArts.org), or visit [www.sfoArts.org/symposium.html](http://www.sfoArts.org/symposium.html) for reservations.

Non-reserved admission may be purchased at the door based on availability. In the event of a sold-out session, admission will be on a first-come, first-served basis. Seating is limited, reserve early.

The Flight Attendant Symposium is made possible through the generous support of the following sponsors:

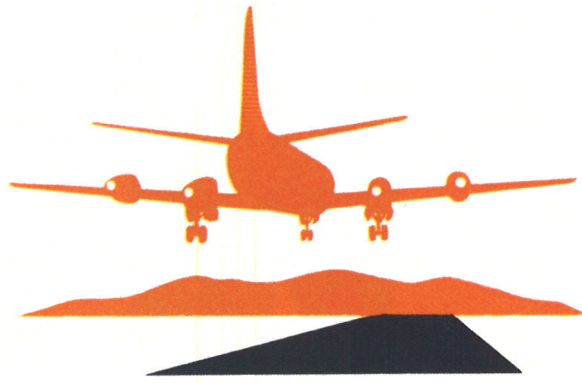


San Francisco  
Aeronautical Society

**San Francisco Airport Museums  
Flight Attendant Symposium  
San Francisco International Airport  
November 30–December 2, 2004**

The San Francisco Airport Museums is conducting a symposium on the flight attendant profession in conjunction with the exhibitions, *Air Hostess: A History of Female Flight Attendants* and *Up In Smoke: Tobacco and Flight Attendant Health*. The Flight Attendant Symposium provides an educational forum for additional, in-depth focus on the subject by bringing together experts in the field and related disciplines with members of the profession and the general public. It is the goal of the San Francisco Airport Museums to increase awareness of the historic and vital role of the flight attendant in the development and ongoing successes of the air travel industry.

Lectures and panel discussions presented by distinguished professionals include such topics as historical perspectives celebrating the development of the profession; the evolution of the profession's labor organization; occupational health and medical issues; legacy preservation; and current challenges facing today's members of the profession.



**PROGRAM SCHEDULE**

**Tuesday, November 30**

Opening Reception  
6:00–8:00 PM

**Welcoming remarks by John L. Martin, Airport Director,  
San Francisco International Airport**

Join symposium speakers, panelists, colleagues and new friends for refreshments and hors d'oeuvres while enjoying a private viewing of the exhibitions at the San Francisco Airport Commission Aviation Library and Louis A. Turpen Aviation Museum.

**Wednesday, December 1**

SESSION 1  
8:30–9:30 AM

**The Social History of the Flight Attendant Profession:  
Romance and Reality**

**Frank Norick, PhD**, Consulting Curator of Aviation,  
San Francisco Airport Museums

SESSION 2  
9:45–10:45 AM

**The Evolution of the Female Flight Attendants  
Uniform: Style vs. Function**

**Suzanne de Monchaux**, Qantas Long Haul Flight Attendant;  
Former Representative, Qantas Cabin Crew Occupational Health  
and Safety Committee

SESSION 3  
11:00 AM–12:00 PM

**Rising to the Challenge: Flight Attendant Retiree  
Groups in Service to the Community**

**Joanne Swift**, International President, World Wings  
International, Inc.

Break

SESSION 4  
1:00–2:00 PM

**Bringing the Flight Attendant Legacy to Life**

**Sara Dornacker**, Senior Staff Representative, United Airlines;  
President, United Airlines Historical Foundation

SESSION 5  
2:15–3:15 PM

**Title VII and Equal Pay in the Flight Attendant  
Profession**

**Mary Patricia Laffey Inman**, Flight Attendant (Ret.);  
Former Master Executive Council Chairman representing the  
Air Line Stewards and Stewardesses Association–Transport  
Workers Union at Northwest Airlines; Former Trustee, International  
Brotherhood of Teamsters

SESSION 6 (FREE)  
3:30–4:30 PM

**The Curators Tour of the Terminal**

Curators from the San Francisco Airport Museums will lead an  
informative walking tour of SFO's landmark International Terminal  
and exhibition galleries. Meet in front of the museum.

**Thursday, December 2**

SESSION 7  
8:30–10:00 AM

**Canaries in the Coal Mine: The Airline Flight  
Attendants Fight to End Smoking Aloft**

Overview lecture by **Alan Blum, MD**, Director, Center for the  
Study of Tobacco and Society, University of Alabama  
Panel Discussion—Moderator: **Alan Blum, MD**  
**Patricia L. Young**, Flight Attendant; Trustee, Flight Attendant  
Medical Research Institute (FAMRI)  
**Lani Blissard**, Flight Attendant; Trustee, FAMRI  
**Bland Lane**, Flight Attendant (Ret.); Trustee, FAMRI  
**Suzette Janoff**, Flight Attendant (Ret.)

SESSION 8  
10:30 AM–12:00 PM

**Legal Challenges and Successes in Ending Smoking  
on Domestic and International Passenger Airlines**

Panel Discussion—Moderator: **Dileep G. Bal, MD**, Chief,  
Cancer Control Branch, California Department of Health Services  
**Stanley M. Rosenblatt**, Attorney; Chairman, FAMRI  
**Cynthia Hallett, MPH**, Executive Director, Americans for  
Nonsmokers' Rights  
**Stanton A. Glantz, PhD**, Professor of Medicine, Director, Center  
for Tobacco Control Research and Education, UCSF  
**Kirsten J. Neilsen, MLIS**, Project Manager, Tobacco Control  
Digital Library, UCSF

Break

SESSION 9  
1:00–2:00 PM

**Creating and Sustaining the Flight Attendants Union**  
**Edith Lauterbach**, Flight Attendant (Ret.); Co-founder, Air Line  
Stewardesses Association

SESSION 10  
2:15–3:15 PM

**Saving and Sharing the History of the Flight  
Attendant Union**

**Georgia Panter Nielsen**, Flight Attendant (Ret.); Historian,  
Association of Flight Attendants (AFA-CWA)

SESSION 11  
3:30–4:30 PM

**Current and Future Issues and Challenges Facing  
the Association of Flight Attendants (AFA-CWA)**

**Patricia Friend**, International President, Association of Flight  
Attendants (AFA-CWA)

Closing Remarks